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1.0 INTRODUCTION

- Badenoch & Strathspey Community ConnXions (BSCX) is committed to protecting the privacy and security of your personal information.
- This Privacy Notice describes how we collect and use personal information about you during and after your working relationship with us, in accordance with Data Protection legislation, including the General Data Protection Regulation (GDPR) and Data Protection Act 2018, as may be amended from time to time.
- It applies to all clients, employees, workers, contractors, volunteers, individuals and organisations with whom business is carried out.
- BSCX is a "data controller". This means that we are responsible for deciding how we hold and use personal information about you. We are required under Data Protection legislation to notify you of the information contained in this Privacy Notice.
- This Notice applies to current and former employees, workers, contractors, volunteers, and interns.
- This notice does not form part of any contract of employment or other contract to provide services. We may update this notice at any time.
- It is important that you read this Notice, together with any other Privacy Policies or Privacy Notices we may provide on specific occasions when we are collecting or processing personal information about you, so that you are aware of how and why we are using such information.

2.0 THE KIND OF INFORMATION WE HOLD ABOUT YOU

- We will collect, store, and use the following categories of personal information about you:
 - o Personal contact details such as name, title, addresses, telephone numbers, and personal email addresses
 - Date of birth
 - o Gender
 - Marital status and dependants
 - Next of kin and emergency contact information
 - o National Insurance number
 - o Bank account details, payroll records and tax status information
 - o Salary, annual leave, pension, and benefits information
 - Start date
 - End Date
 - Location of employment or workplace
 - Copy of driving licence
 - Copy of Passport(s)
 - Recruitment information (including copies of right to work documentation, references and other information included in a CV or cover letter or as part of the application process)
 - Employment records (including job titles, work history, working hours, training records and professional memberships)
 - Compensation history
 - o Performance information
 - Absence information
 - Disciplinary and grievance information
 - o CCTV footage and other information obtained through electronic means such as swipe card records
 - Information about your use of our information and communications systems
 - Photographs



- We may also collect, store, and use the following "special categories" of more sensitive personal information:
 - o Information about your race or ethnicity, religious beliefs, sexual orientation, and political opinions
 - o Trade union membership
 - o Information about your health, including any medical condition, health, and sickness records
 - o Genetic information and biometric data
 - o Information about criminal convictions and offences

3.0 HOW IS YOUR PERSONAL INFORMATION COLLECTED?

- We collect personal information about employees, workers, contractors, volunteers and interns through the application and recruitment process, either directly from candidates or sometimes from an employment agency or background check provider. We may sometimes collect additional information from third parties including former employers, credit reference agencies or other background check agencies, eg. Disclosure Scotland.
- We may, where necessary, collect additional personal information in the course of job-related activities throughout the period of you working for us.

4.0 HOW WE WILL USE INFORMATION ABOUT YOU

- We will only use your personal information when the law allows us to. Most commonly, we will use your personal information in the following circumstances:
 - o Where we need to perform the contract, we have entered into with you.
 - Where we need to comply with a legal obligation.
 - Where it is necessary for our legitimate interests (or those of a third party) and your interests and fundamental rights do not override those interests.
- We may also use your personal information in the following situations, which are likely to be rare:
 - Where we need to protect your interests (or someone else's interests).
 - Where it is needed in the public interest or for official purposes.

4.1. Situations in which we will use your personal information

- We need all the categories of information in the list above primarily to allow us to perform our contract with you and to enable us to comply with legal obligations. In some cases, we may use your personal information to pursue legitimate interests of our own or those of third parties, provided your interests and fundamental rights do not override those interests. The situations in which we will process your personal information are listed below.
 - Making decision(s) about your recruitment or appointment.
 - Determining the terms on which you work for us.
 - Checking you are legally entitled to work in the UK.
 - Paying you and, if you are an employee, deducting tax and National Insurance contributions.
 - Providing, as per your terms of employment, benefits such as Pension; private health insurance; life assurance.
 - Liaising with your pension provider.
 - Administering the contract we have entered into with you.
 - Business management and planning, including accounting and auditing.



- Conducting performance reviews, managing performance, and determining performance requirements.
- Making decisions about salary reviews and compensation.
- Assessing qualifications for a particular job or task, including decisions about promotions.
- Gathering evidence for possible grievance or disciplinary hearings.
- Making decisions about your continued employment or engagement.
- Making arrangements for the termination of our working relationship.
- Education, training, and development requirements.
- Dealing with legal disputes involving you, or other employees, workers, and contractors, including accidents at work.
- Ascertaining your fitness to work.
- Managing sickness absence.
- Complying with health and safety obligations.
- To prevent fraud.
- To monitor your use of our information and communication systems to ensure compliance with our IT policies.
- To ensure network and information security, including preventing unauthorised access to our computer and electronic communications systems and preventing malicious software distribution.
- To conduct data analytics studies to review and better understand employee retention and attrition rates.
- Equal opportunities monitoring.
- Security purposes eq electronic access to company properties.
- Facilitating travel and entry to different countries to allow you to undertake the role for which you are employed.
- For use within Marketing Materials and Funding Applications. This will normally be in the form of photographic material (copy of the individual) or quotations (from the individual eg about the service).
 Formal consent will be sought from each individual at the start of their relationship with BSCX eg as part of induction.

4.2. If you fail to provide personal information

o If you fail to provide certain information when requested, we may not be able to perform the contract we have entered into with you (such as paying you or providing a benefit), or we may be prevented from complying with our legal obligations (such as to ensure the health and safety of our workers).

4.3. Change of purpose

We will only use your personal information for the purposes for which we collected it, unless we reasonably consider that we need to use it for another reason and that reason is compatible with the original purpose. If we need to use your personal information for an unrelated purpose, we will notify you and we will explain the legal basis which allows us to do so.

5.0 HOW WE USE PARTICULARLY SENSITIVE PERSONAL INFORMATION

- "Special categories" of particularly sensitive personal information require higher levels of protection. We need to have further justification for collecting, storing, and using this type of personal information. We may process special categories of personal information in the following circumstances:
 - o In limited circumstances, with your explicit written consent.
 - Where we need to carry out our legal obligations and in line with our Data Protection and Privacy Policies.
 - o Where it is needed in the public interest, and in line with our Data Protection and Privacy Policies.



- Where it is needed to assess your working capacity on health grounds, subject to appropriate confidentiality safeguards.
- o Where you have already made the information public.

5.1. Our obligations as an employer

- We will use your particularly sensitive personal information in the following ways:
 - We will use information relating to leaves of absence, which may include sickness absence or family related leave, to comply with employment and other laws.
 - We will use information about your physical or mental health, or disability status, to ensure your health
 and safety in the workplace and to assess your fitness to work, to provide appropriate workplace
 adjustments, to monitor and manage sickness absence and to administer benefits.
 - We will use information about your race or national or ethnic origin, religious, philosophical, or moral beliefs, or your sexual life or sexual orientation, to ensure meaningful equal opportunity monitoring and reporting.

5.2. Do we need your consent?

We do not need your consent if we use special categories of your personal information in accordance with our Data Protection Policy to carry out our legal obligations or exercise specific rights in the field of employment law. In limited circumstances, we may approach you for your written consent to allow us to process certain particularly sensitive data.

6.0 INFORMATION ABOUT CRIMINAL CONVICTIONS

- We may only use information relating to criminal convictions where the law allows us to do so. This will usually be where such processing is necessary to carry out our obligations and provided, we do so in line with our Data Protection and Privacy Policies.
- We will only collect information about criminal convictions if it is appropriate given the nature of the role and where we are legally able or obliged to do so. Where appropriate, we will collect information about criminal convictions as part of the recruitment process or we may be notified of such information directly by you in the course of you working for us.

7.0 AUTOMATED DECISION-MAKING

• We do not envisage that any decisions will be taken about you using automated means, however we will notify you in writing if this position changes.

8.0 DATA SHARING

- We may have to share your data with third parties, including (but not limited to) third-party service providers and other entities in the group.
- We require third parties to respect the security of your data and to treat it in accordance with the law.
- We may transfer your personal information outside the EU. If we do, you can expect a similar degree of protection in respect of your personal information.
- Why might you share my personal information with third parties, its security and how they might process my personal information? We will share your personal information with third parties where required by law, where it is necessary to administer the working relationship with you or where we have another legitimate interest in doing so.
- This means we may share your personal information with third parties and other entities in our group for the purpose of: human resources and employment law support, payroll, pension administration, benefits provision and administration,



IT services and the securing of relevant documentation to facilitate an employee be able to do their job (eg work visas for countries outwith Europe).

- The following list represents key service providers who may process or categorise personal information about you for the following purposes:
 - o Insurance
 - Pension
 - Training
 - Medical
 - Travel including those who facilitate the production of necessary work permits and visas
 - Clients
 - o IT
- All our third-party service providers and other entities in the group are required to take appropriate security measures to protect your personal information in line with our policies. We do not allow our third-party service providers to use your personal data for their own purposes. We only permit them to process your personal data for specified purposes and in accordance with our instructions.

8.1. Transferring information outside the EU

- We may transfer the personal information we collect about you to countries outside the EU in order to perform our contract with you. There may or may not be an adequacy decision by the European Commission in respect of all these countries. This means that the countries to which we transfer your data are may or may not be deemed to provide an adequate level of protection for your personal information.
- However, to ensure that your personal information does receive an adequate level of protection appropriate
 measures are applied in order to ensure that your personal information is treated by those third parties in a
 way that is consistent and as per the expectations of all relevant Legislation.

9.0 DATA SECURITY

- We have put in place appropriate security measures to prevent your personal information from being accidentally lost, used, or accessed in an unauthorised way, altered, or disclosed. In addition, we limit access to your personal information to those employees, agents, contractors and other third parties who have a business need to know. They will only process your personal information on our instructions, and they are subject to a duty of confidentiality.
- We have put in place procedures to deal with any suspected data security breach and will notify you and any applicable regulator of a suspected breach where we are legally required to do so.

10.0 DATA RETENTION

10.1. How long will you use/hold my information for?

- We will only retain your personal information for as long as necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements. Details of retention periods for different aspects of your personal information are available in our Data Retention Policy.
- o In some circumstances we may anonymise your personal information so that it can no longer be associated with you, in which case we may use such information without further notice to you. Once you are no longer an employee, worker, contractor, volunteer, or intern of the company we will retain and securely destroy your personal information in accordance with our Data Retention Policy and other appropriate associated Policies.



11.0 RIGHTS OF ACCESS, CORRECTION, ERASURE, AND RESTRICTION

11.1. Your duty to inform us of changes

It is important that the personal information we hold about you is accurate and current. Please keep us informed if your personal information changes during your working relationship with us.

11.2. Your rights in connection with personal information

- o Under certain circumstances, by law you have the right to:
 - Request access (commonly known as a "data subject access request"): This enables you to receive a
 copy of the personal information we hold about you.
 - Request correction: This enables you to have any incomplete or inaccurate information we hold about you corrected.
 - Request erasure: This enables you to ask us to delete or remove personal information where there is no
 good reason for us continuing to process it. You also have the right to ask us to delete or remove your
 personal information where you have exercised your right to object to processing (see below).
 - Object to processing: Where we are relying on a legitimate interest (or those of a third party) and there
 is something which makes you want to object to processing on this ground.
 - Request the restriction of processing: This allows you to ask us to suspend the processing of personal
 information about you, for example if you want us to establish its accuracy or the reason for processing
 it.
 - Request the transfer: of your personal information to another party when the information is stored and processed automatically.
- o If you want to exercise any of the above rights, please contact the Data Protection Responsible.

11.3. No fee usually required

You will not have to pay a fee to access your personal information (or to exercise any of the other rights). However, we may charge a reasonable fee if your request for access is clearly unfounded or excessive. Alternatively, we may refuse to comply with the request in such circumstances.

11.4. What we may need from you

 We may need to request specific information from you to help us confirm your identity and ensure your right to access the information (or to exercise any of your other rights). This is another appropriate security measure to ensure that personal information is not disclosed to any person who has no right to receive it.

12.0 RIGHT TO WITHDRAW CONSENT

• In the limited circumstances where you may have provided your consent to the collection, processing, and transfer of your personal information for a specific purpose, you have the right to withdraw your consent for that specific processing at any time. To withdraw your consent, please contact the Data Protection Responsible.

13.0 DATA PROTECTION RESPONSIBLE

- We have appointed a Data Protection Responsible to oversee compliance with this privacy notice. If you have any questions about this privacy notice or how we handle your personal information, please contact them.
- You have the right to make a complaint at any time to the Information Commissioner's Office (ICO), the UK supervisory
 authority for data protection issues.



14.0 CHANGES TO THIS PRIVACY NOTICE

• We reserve the right to update this privacy notice at any time, and we will provide you with a new privacy notice when we make any substantial updates. We may also notify you in other ways from time to time about the processing of your personal information.

If you have any questions about this privacy notice, please contact the Data Protection Responsible.

	(name), acknowledge that on (date), I received a copy of BSCX's Privacy Notice for rkers, and contractors and that I have read and understood it.
Signature:	
Name:	
Date:	
Implementatio	n Date:
Review Date:	
Signed:	
	(for and on behalf of the Badenoch & Strathspey Community ConnXions)